

Transferring Domains Away from Strongnet Ltd.

To prevent your Internet Domain being misused or 'stolen' the domain naming authorities have various security methods to ensure your domain details can only be updated by your current Internet Provider.

Therefore, transferring your domain to another ISP involves a set procedure that must be adhered to in order for your new Internet Provider to be recognized by the naming authorities.

If you decide to move to another provider, we will not close your account until your new Internet Provider has taken control of your domain. To ensure you receive mail, your domain will continue to be controlled by our name servers and your accounts will remain active on our network until the transfer is complete. We will process the change quickly so that you do not incur unnecessary charges.

PLEASE NOTE : As soon as your domain has been transferred from Strongnet Limited it will no longer be attached to accounts you still have with us. Email sent to this domain will now arrive at your alternative provider.

For Nominet UK domains only (.co.uk, .org.uk, .ltd.uk and .plc.uk)

Each of these domains has a hidden field called an **IPSTAG**. This tag is agreed upon between Nominet UK (the UK naming authority) and the Internet Company involved (for example, the TAG Strongnet Ltd has agreed with Nominet UK to represent us is 'STRONGNET'). Only the Internet company that matches the IPSTAG attached to the domain can make any changes to it.

We will need to update the IPSTAG for your domain with the IPSTAG for your new Internet Provider. As this process is automated and not checked by Nominet UK you need to ensure that you supply us with the correct IPSTAG for your domain or your domain will become 'frozen'. You should confirm the IPSTAG of your new Internet Provider.

To initiate the transfer please complete the form attached and fax or send it, complete with headed paper from your company, to our Customer Services team. Once we receive this completed form we will change the IPSTAG for your domain within one working day. You should contact your new Internet Provider and ask them to take over Name Service Control as soon as possible.

Top Level domains only (.com, .org, .net, .biz and .info)

The receiving ISP initiates the transfer request for top level domains, we will NOT authorise the transfer unless you complete the form below and fax/post the form with letterhead to us.

Transferring Domains Away from Strongnet Limited

Please complete and return this form via Fax or Letter to Customer Services (for your security we do not take email or phone requests). We will not act upon any requests for transferring a domain away from Strongnet Limited until we receive this form attached to your company headed paper to prevent the possibility of a fraudulent request.

Domain Name	
Company Name	

Account Details

Account ID (if known)		
User ID's attached to domain		
Contact Fax Number		

Details of New Internet Provider

Name of Internet Provider	
Contact email address of new Internet Provider	
Nominet Agreed IPSTAG ('.uk' domains only)	

Please sign and return this form, complete with your company headed paper to:

Customer Services Fax: 09055 350101 calls cost 50 pence per minute
Strongnet Limited, PO Box 203, Hythe, SO45 2WX

By signing this form you accept the condition of transfer as details on the previous page.

Please print your name: Signed:

Position in Company: Date: